


WE'VE ALL GOT A PART TO PLAY

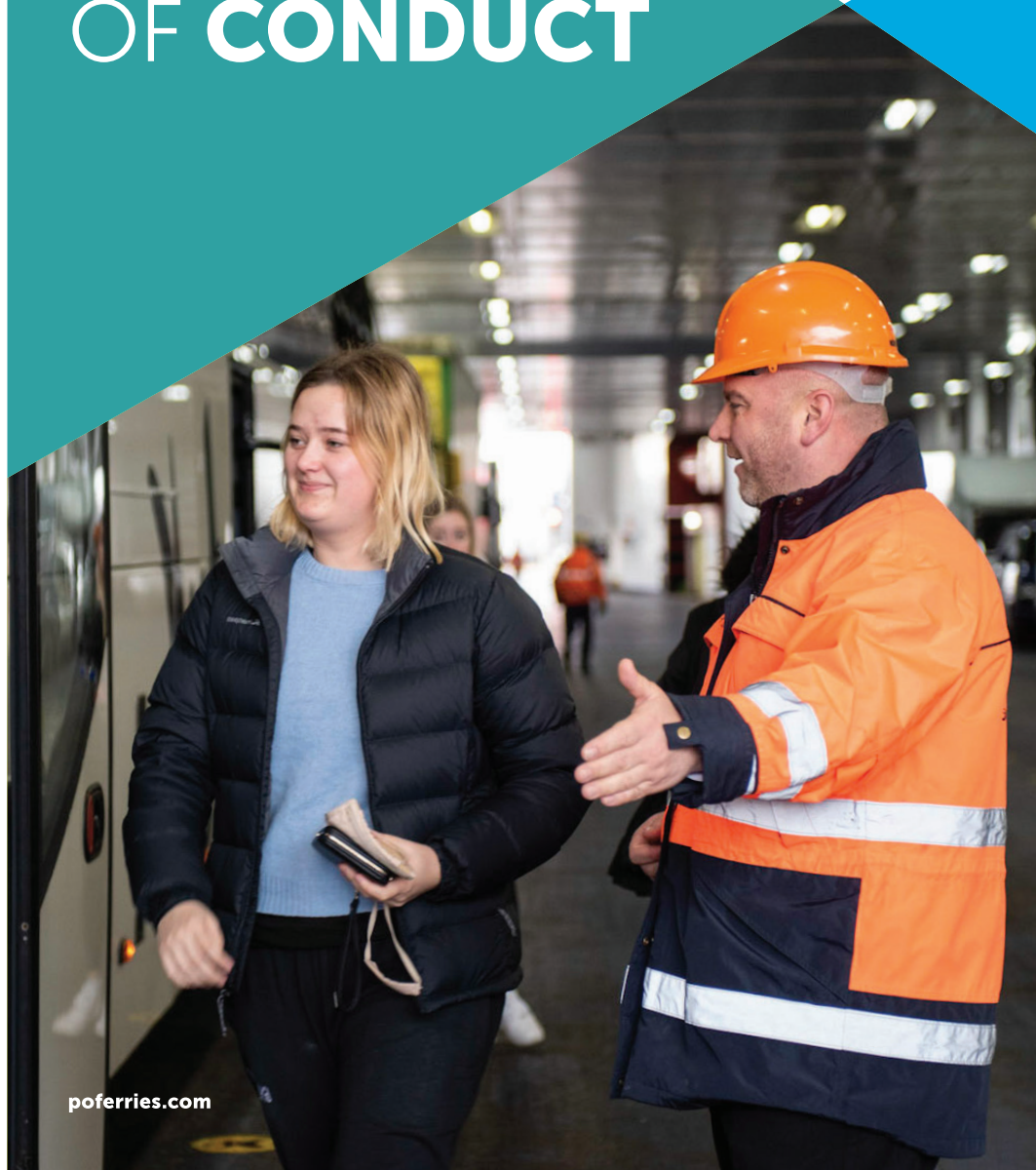
in keeping everyone
safe and secure



We are committed to ensuring all passengers and staff can enjoy travelling on our services.

Our Conduct Guidelines are straightforward and are based on showing respect for others and behaving responsibly at all times.

OUR CODE OF CONDUCT



When travelling with P&O Ferries please remember:



1 NO SMOKING

Smoking and vaping is forbidden, unless in authorised areas



2 BE CONSIDERATE

Remember you are not the only passenger – think about the needs of others



3 RESPECT YOUR SURROUNDINGS

Don't damage furniture, furnishings or equipment



4 LANGUAGE & BEHAVIOUR

Never be offensive, intimidating or aggressive to other passengers or P&O colleagues



5 TIDY UP AFTER YOURSELF

Always use the bins provided and never throw anything overboard

WE ARE COMMITTED

to uphold our
Code of Conduct

**It is essential that everyone
follows our Conduct Guidelines.**

They are in place to keep all passengers
and crew safe. We will take action if
anyone fails to meet these expectations.

These actions can include:



Permanent ban on
travelling with
P&O Ferries



Refusal to board if
prior to departure



Alerting the
appropriate law
enforcement
authorities about
criminal activity



Cancellation of
future bookings