

**HULL-EUROPOORT YOUTH GROUP TRAVEL
CODE OF CONDUCT (RISK ASSESSMENT) FOR
COACH & GROUPS**

(LAST UPDATED: 16/09/24)



Dear Group Leader,

Enclosed are guidelines for your group. To ensure the comfort and safety of all children and youth groups travelling and the comfort and safety of all our passengers. Leaders in charge of youth groups are requested to explain the following points to their group **before** boarding and ensure that they are strictly observed throughout the crossing.

Group leaders are expected to supervise and monitor their young passengers throughout the journey. Please register details of your group on the form overleaf, including cabin numbers, highlighting group leaders.

Groups must respect the comfort of other passengers in accommodation areas. **There must be a strict observance of no noise in or around cabins and corridors after 10pm.** This policy is strictly enforced, and we expect group leaders to supervise and monitor cabin accommodation on a regular basis, we will contact Group leaders in their cabins to report any breaches and require action to be taken. For your personal safety, please be aware of the ship's motion and do not run at any time as this may lead to accidents.

In accordance with United Kingdom legislation Passengers under the age of 18 may not purchase cigarettes. Passengers under the age of 18 may not purchase alcohol. Group leaders are strongly advised that none of their group is outside on the open decks after midnight.

Stairs and corridors must be kept clear for access and in case of emergencies. No sitting on the stairs, stair wells or in corridors please.

Please note groups occupying cabin accommodation do so with strict compliance to the following:

- Safety equipment and signs are placed for passenger safety and on no account should be tampered with.
- Smoking is forbidden in cabins.
- On no account may any appliance or piece of equipment be removed or damaged.

We are happy to arrange a mutually convenient time for group meals, please contact the Food and Beverage Manager at reception on boarding.



On arrival at your destination, for disembarkation we request all coach and foot parties to wait in the Show Lounge to be called. Do not wait in the reception area.

We hope you enjoy your crossing with us and trust the points above will help you get the most from the superb facilities on board. If you have any queries or problems during the crossing, our team of managers will be happy to assist. Our reception desk is manned throughout the night

PLEASE COMPLETE AND RETURN TO THE SHIPS SECURITY WARDEN

Booking Reference:

Date of sailing:

Name of school group / youth group:

Number of Children in Group:

Average age of Children:

Name and cabin numbers of group leaders:

Any Medical Needs:

Any Other Special Assistance Required:

