

HULL-EUROPOORT-HULL DAY OF TRAVEL INFORMATION

Please be ready for your arrival at the port with the following:

- 1.) You have the correct booking reference number
 - 2.) All passengers have their passport/ID card and any supporting documentation on their person rather than in luggage. Passports should be out of wallets ready for border checks.
- **P&O Ferries last check-in for Hull-Europoort is 19:00 and for Europoort-Hull is 90 minutes prior to departure**, we advise you arrive at the port a minimum of 2 Hours prior to sailing to allow time to process all checks.
 - **If travelling with a coach from Hull then follow the signs to Terminal 1**, the driver/courier will need to bring all passports/ID cards to reception where these will be scanned and matched with the correct key card and boarding card. All other relevant information including vehicle registration number and a contact number will be taken; an accommodation list will be issued and a hanger confirming how many customers on the coach. Once checked-in, you will be directed to the security checks. You will then proceed to our coach drop off point where all customers will need to leave the coach and walk through the building to the ship for embarkation. The coach will then proceed to Deck 3 ready for embarkation. **If travelling onboard with an empty coach**, then please follow the same guidelines. **Sat Nav Postcode for the Port of Hull is HU9 5PS**
 - **If travelling with a coach from Europoort then follow signs offices/foot passengers**, the coach will need to park in the coach lanes in front of the terminal. The driver/courier will need to report to reception to confirm how many customers on the coach and other relevant information including vehicle registration number and a contact number. Following this, all customers will need to report to reception with their passports/ID cards where these will be scanned and matched with the correct key card and boarding card. Customers will then embark the ship as foot passengers via the walkway. The coach will then proceed to the vehicle check-in booths, show boarding card/vehicle tag and then wait in a lane for security checks before boarding. **If travelling onboard with an empty coach**, then please follow the same guidelines. **Sat Nav Postcode for the Port of Europoort is 3198 LG**
 - **Please note** only alcohol purchased from our bars and restaurants can be consumed on board.



- **For the latest travel updates**, please see our X feed @POferriesupdate

If you have any questions, please contact our friendly group travel services team. You can either call us on 01304 448899 or email us at groups@poferries.com and we are available Monday to Friday between 09:00 and 17:30.

Alternatively, please visit [poferries.com/groups](https://www.poferries.com/groups) where you can find further useful information and documents.

Correct as at 12/04/24